

Corporate Social Responsibility

Sustainability

Maracom is committed to promoting sustainability. We aim to promote good practice to reduce the environmental impact of all of our activities and to assist our clients and partners to do the same.

Our internal Environmental & Sustainability Policy covers all areas of our operation, including Transport and Vehicles, Travel, Office, Working Practices, and General Measures. Maracom is also actively progressing towards ISO 14001 accreditation.

Whilst Maracom is committed to continue to offer all our present services, we are currently investigating renewable energy and high efficiency heating solutions in conjunction with the manufacturers we currently work with, thereby extending our current range of services and providing our customers with viable renewable heat solutions. We feel this complements our existing services and **encourages the adoption of environmentally sustainable** practises for the future; we therefore welcome any enquiries regarding the implementation of biomass or solar heating and energy systems.

Customer and Supplier Responsibility

Maracom constantly endeavours to treat all our customers and suppliers with a sense of fair play. Our customers can expect to receive honest, clear and understandable communications about our services.

Our suppliers are locally sourced as much as possible in order to ensure expeditious delivery times and localised support, as well minimise environmental impact in conjunction with our sustainability aims.

Both customers and suppliers can expect fair payments terms and access to friendly, professional support staff when contacting us.

Charitable Fundraising

Over the years Maracom has committed to raising funds for various charitable causes, chosen by Maracom staff members. In recent years we have been delighted to make donations to the Lennox Children's Cancer Fund, based in Romford, Essex, and the Children's Safety Education Foundation.

This year has seen Maracom's most ambitious fund raising effort to date on behalf of Cancer Research UK. Six members of our staff have dedicated their time, effort and training to completing the 3 Peaks Challenge, a gruelling feat that requires participants to scale the summits of Ben Nevis, Scafell Pike and Snowdon within 24 hours. Our efforts so far have meant that Maracom has raised well in excess of £3,000 for this worthy cause, with more to follow.

Signature:



Name: Jo Horlick

Position: Managing Director

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